

Personal Home Support

When living at home requires more specialist support, we provide tailored care specifically for your needs.

Every aspect of your support is considered, enabling us to arrange the best service plan and support worker for your unique needs. Our trained support workers, many of whom have a NZQA qualification, know not only how to support you but how to hear any unspoken needs.

Personal Services include:

1- 24 hour care	Specialist nursing services
Palliative care	Brain injury care
Companionship	Spinal injury care
Household support	Specialist overnight care
Meal Preparation	24hr urgent services
Personal Care	Mental Health Respite

We're here to help, whatever your circumstances.

Talking to someone knowledgeable can make a big difference.

With over 30 years experience in delivering care to New Zealanders, we know exactly what it takes to provide the highest quality care and support.

So if you would like some help or any more information, please call us...we're only too happy to help.

Waitemata / Auckland District
Tel 09 486 1456
Fax 09 489 9937
PO Box 33750, NSC 0740

Counties Manukau District
Tel 09 262 0131
Fax 09 262 0136
PO Box 768, Manukau 2241

Waikato District
Tel: 07 838 2332
Fax: 07 839 7364
PO Box 19147, Hamilton 3244

Bay of Plenty District
Tel 07 579 4013
Fax 07 579 4076
PO Box 14377, Tauranga 3143

Lakes District
Tel 07 343 9218
Fax 07 346 0083
PO Box 72, Rotorua 3040

URGENT SERVICES | AFTERHOURS: 0800 726 223

Email: panacea@panaceahealthcare.co.nz
Website: www.panaceahealthcare.co.nz



Better At Home™

Home Support Solutions



Enabling independent living at home



30 years of experience has taught us a lot about how to provide the right support to clients, each and every time

Our care ensures you receive so much more than home support ...Peace of mind, trust, security and best of all—living life the best you can. We are one of New Zealand’s most experienced in-home support companies, totally committed to making a positive difference to New Zealanders lives.

Our trusted care starts with....

Our holistic approach We work in partnership with the client, considering their ‘whole’ needs - physical, mental, cultural, spiritual, to develop the right care plan for them.

We are well resourced and experienced We are healthcare professionals—registered nurses, enrolled nurses and trained support personnel, many of whom are NZQA qualified. You can be sure that only those support workers with sound references and full police checks will ever enter your home.

We have strict standards Panacea Healthcare is certified to the New Zealand Home and Community Support Sector Standards (NZS 8158) and is a member of the NZ Home Health Association.

Efficient processes deliver quality care By asking the right questions to a client at the initial set up stage, along with carefully monitoring a client’s support and providing opportunities for evaluation, you can be assured that support is delivered the best way possible.

We are accessible – 24 hours, 7 days a week There is always a direct point of contact within Panacea. If support is needed outside working hours, we have a 24-hour 7-day urgent services coordination team.

Widespread network of support Having local offices and support staff in many communities means we can provide community focused support.

Better at Home™ Packages



Sometimes a little extra support is needed to make living at home more comfortable. Unexpected events can cause a change to your wellbeing at home, either temporary or permanent. With no added extra’s, the packages ensure everyday living at home goes on while keeping costs to a minimum.

	Check Medication	Bed time prep (light supper, dressed)	Sleepover	Morning prep (showering, dressing, breakfast)	Companionship	* 3-S Care Check : Safe / Secure Snack
Bed n Breakfast	✓	✓	✓	✓	✓	
Sleepover			✓			
Tuck in	✓	✓			✓	✓
Rise and Shine	✓			✓	✓	
Pop in	✓				✓	✓

Note: *Our 3 ‘S’ care check ensures that clients are safe, secure and sustained, and may include preparing a light lunch

Bed ‘n’ Breakfast An extended period of support from evening through to morning may be required. Starting in the evening at anytime you wish, the service extends through to morning support - getting up, having breakfast, showering, dressing and getting going for the day.

Sleepover A little support may be all that is needed during night time....it could be having peace of mind knowing that someone is close by, providing support to toilet or being on call for an emergency. Support can start at any time in the evening and continues for 8 hours.

Tuck In Winding down from your day with an evening visit from one of our friendly staff who ensures that medication has been taken, prepares you a light supper and helps you get ready for bed, can help assist a good night’s sleep.

Rise ‘n’ Shine Starting your day on the right foot can make all the difference to how you feel throughout the entire day. The service includes a morning visit to assist with showering, dressing, taking medication, and preparing breakfast.

Pop In Seeing a friendly face with a visit from one of our staff who checks that medication has been taken, prepares a light lunch and ensures that all is well, could brighten up a day.